



2050 West Broadway  
Eugene, Oregon 97402  
800-452-2524 or 541-485-7133  
eugene@a1coupling.com

1136 Commercial Way SE  
Albany, Oregon 97322  
800-304-9477 or 541-967-9477  
albany@a1coupling.com

9640 SW Tualatin Sherwood Rd.  
Tualatin, Oregon 97062  
800-452-2521 or 503-612-6506  
tualatin@a1coupling.com

## Return Policy

1. All returns must be reviewed and approved by the store manager.
2. All returns must be in original and salable condition.
3. All returns must have proof of purchase.
4. Return freight will be prepaid by the customer.
5. Return of special order items and cut hose is **not authorized**.
6. Return Schedule:
  - 0 ~ 60 day returns accepted with no restocking fee
  - 61 ~ 180 day returns accepted with a 15% restocking fee
  - 181 ~ 365 day returns accepted with a 25% restocking fee
  - No returns accepted after one year.
7. Deviation from the established return schedule is subject to the store manager's review and approval.